

Day 1

8:30 - 9:15	Welcome & Introductions
9:15 - 9:30	Break
9:30 - 10:30	Lecture: Interest-Based Negotiation
10:30 - 10:45	Break
10:45 - 11:45	Lecture: Mediator Techniques
11:45 - 12:45	Lunch
12:45 - 2:45	Mediation: Demonstration & Discussion
2:45 - 3:00	Break
3:00 - 4:45	Lecture: Mediation Process
4:45 - 5:00	Wrap-Up & Evaluations

Day 2

8:30 – 9:00	Review
9:00 – 10:00	Lecture: Effective Communication Skills
10:00 – 10:15	Break
10:15 – 10:30	Setting up the Simulations
10:30 – 12:10	Simulation 1
12:10 – 1:10	Lunch
1:10 – 1:25	Group Debrief of Simulation 1
1:25 – 3:00	Simulation 2
3:00 – 3:15	Break
3:15 – 4:50	Simulation 3
4:50 – 5:00	Conclusion

Day 3

8:30 – 9:00	Review
9:00 – 10:00	Lecture: Advanced Communication Skills
10:00 – 10:15	Break
10:15 – 11:30	Small Group Exercises (Generating Options, Identifying Interests)
11:30 – 12:30	Lunch
12:30 – 12:45	Setting up the Simulations
12:45 - 2:30	Simulation 4
2:30 – 2:45	Break
2:45 – 3:00	Group Debrief of Simulation 4
3:00 – 4:45	Simulation 5
4:45 – 5:00	Group Debrief of Simulation 5

Day 4

8:30 – 9:00	Review
9:00 – 11:00	Simulation: Fishbowl (The Watch)
11:00 – 12:00	Lecture: Legal Issues and Ethics in Mediation
12:00 – 1:00	Lunch
1:00 – 2:30	Lecture: ADR/Mediation Models
2:30 – 2:45	Break
2:45 – 3:30	Video Review: Analyzing Mediator Styles and
3:30 – 3:45	Skills Break
3:45 – 4:45	Lecture: Agreement Writing
4:45 – 5:00	Conclusion

Day 5

8:30 – 9:00	Review
9:00 – 11:15	Simulation: Fishbowl (Dealing with Multiple Parties)
11:15 – 12:15	Lunch
12:15 – 12:30	Setting up the Simulations
12:30 – 2:15	Simulation 6
2:15 – 2:30	Break
2:30 – 2:45	Group Debrief of Simulation 6
2:45 – 4:30	Simulation 7
4:30 – 4:45	Group Debrief of Simulation 7
4:45 – 5:00	Conclude Entire Training – Wrap Up and Certificate Ceremony